

# BOARDING CHECK IN EXPECTATIONS



*Drop offs are available Monday through Friday from 8am-12pm and 1pm-5pm and Saturday from 8am-11am*

## BEDDING & FOOD

- We always provide bedding and blankets for your pet's stay.
- If you feel your pet must have their own belongings from home, we ask that you limit these to a blanket or bed that is capable of being laundered in a standard washing machine.
- Although we try our best, we cannot guarantee the bedding will go home clean.
- We also want to remind you that we are not responsible for lost or torn/worn items
- We feed a high quality gastro intestinal dry food that is provided at no additional charge.
  - *Wet food or prescription diets that the hospital supplies will be an additional charge.*
- If you feel your pet would prefer his/her own food or is on a prescription diet, you are welcome to bring it. We ask that each portion be measured, marked and placed in individual baggies. 

## ADDITIONAL MEDICAL SERVICES?



- If your pet needs medical services including an exam, there is an additional form that must be completed and signed. Typically, this will require a technician and additional time to assist with the check in process to ensure we manage your pet's medical needs appropriately.

## CHECK IN TIME



- We understand that often times you and your families are on a schedule and trying to catch a flight or get on the road. We will always make every effort to expedite the check in process in order to get you on your way. Expect to spend 5-10 minutes checking your pet(s) in.

## MEDICATIONS



- If your pet is on medication, we will need each medication to arrive in its original container, regardless of size. This is a safety requirement for your pet and helps us track medication(s) that your pet(s) are taking.
- Please do not place medications in their food baggies.

## GROOMING REQUEST?



- If your pet is going to have a bath or a grooming appointment during its stay, we have information that will need to be completed at check in as well. There is a form that will also need a signature giving permission for the bath or groom to take place and what has been requested. This form is given to the grooming team specifically.

*Pick up is between 8am-11am. After 11 am they are subjected to a day care fee.*